



Welcome to Mermaid Beach Park View !

Park View is designed for those who chose to do their own catering. However, we do provide a complimentary starter pack for your convenience. Even though your apartment is self-contained and self-catering, we do offer the use of a vacuum cleaner which is available from the office.

😊 A Few General Points:

❖ Office Hours:

Monday to Friday 8:30am to 5:00pm

Saturday check in / check out

Sunday check in / check out (Pre)arrangement only

Office phone: 07-5575 6100

Email: info@mermaidparkview.com.au

Please restrict routine matters to office hours.

- ❖ **Check-In Time** 2:00 pm (or after)
- Check-out Time** 10:00 am (or earlier)



- If you are to arrive before check-in time, you are welcome to use Mermaid Park View amenities; your bags may be stored at Reception.
- Please assist us by vacating your apartment on time. Keep in mind a series of activities and processes are geared to this timing, so your assistance is always appreciated.

❖ **Late Check-out:**

\$50.00/hr up until 1:00PM thereafter a full night's stay is applicable.

(If available and by prior arrangement only.)

❖ **Self-Check-out:**

Guests who intend leaving earlier before 8:30am on the departure day, please ensure:

- All rubbish is removed and placed in the bins in the basement.
- Any breakages and damaged are reported and paid for (excluding reported damages at check-in).
- Your car has been taken out of carpark.
- Drop off the keys into Office Mailbox (No.01) at front gate.



❖ **Extra Person Charge:**

A one-bedroom unit is recommended for a two person stay whereas a two-bedrooms unit is for a four person stay.

Any additional guest stays (including children /infants) is priced **\$35.00 per person per night.**

❖ **Mermaid Park View**

is a Non-Smoking complex. Otherwise, an extra cleaning fee of **\$200.00** will be charged.

CONSUMABLES: (if available)

Coffee Sachets	2 for \$1.00
Tea Bag Sachets	2 for \$1.00
Sugar Sachets	2 for \$1.00
Milk (UHT) 15ml	2 for \$1.00
Hand Soap	\$1.00 each
Dishwashing Liquid	\$2.00 each
Dishwashing Powder	\$2.00 each
Laundry Liquid	\$2.00 each
Toilet Roll	\$2.00 each
Extra Towels/Sheets	\$5.00 each
Pool Towels	\$5.00 each
Total Linen Set Change	\$35.00

(In addition to regular supply)



Hire of Beach Items:

Beach towels may be hired for \$15.00 each.

(If available)

Other / Miscellaneous:

Key Replacement \$100.00

Fob Replacement \$100.00

(Total \$200.00 if both lost)

- Please take good care of your unit keys and ensure all keys and fobs are returned on departure otherwise a replacement charge of **\$200.00** will apply.

❖ Rubbish / Cleaning:

Rubbish tidies are in your apartment. When full, rubbish bags may be disposed of by placing them in the Council provided green rubbish (and yellow for recycling) bins, located in the underground carpark. Should your apartment be left in an unsatisfactory condition on departure, a cleaning charge will apply.



❖ COMPLEX FACILITIES

Underground Parking:

Each guest is provided with one car park space.

This is a secure area and guests are reminded to keep their security fobs in a safe place.

Swimming Pool:

Pool and Spa hours are strictly from 8:00am - 8:30pm. To comply with the law, children under 12 must be accompanied by an adult.

Sauna:

This is situated downstairs in the basement. It can be accessed from the pool area via the descending stairs or via the garage. The sauna has an external light switch and a larger button which activates the heating unit. It takes around 4-5 minutes to heat up.

BBQ:

There are 2 automatic BBQ's (both mains gas fed) and are operated by a simple push button start.

The BBQs are cleaned regularly. However, between cleans, other parties may wish to use this facility so please leave it in as clean a condition as you can manage for the next user, **please do not use water.**